

Risk Management Survey Report

Organization Name: ______ Date of Survey: _____ Name of Contact Met With: ____ Name of Field Representative: YES _____ NO ____ Has the organization received Haz-Mat Cards? If NO, how many are needed (one for each member): YES _____ NO _____ Has the organization received Incident Command Cards? If NO, how many are needed (one for each member): YES _____ NO ____ Have you left a loss control services brochure with the organization? YES _____ NO ____ Was the contact aware of the services in the brochure? Has the organization signed up for E-Learning? YES _____ NO ____ Would you like McNeil & Company to review you current YES _____ NO ____ policies or procedures? If YES, please provide copies. Name of person to send loss control items to: Email Address:

To the field Rep: Return this form with you report:

Risk Management Pre-Survey Questionnaire

Please have any policy and procedure manuals available for the survey

Organization:		Date:	
Completed By:		Title:	
Contact Phone:	Email:		
Number of Locations:	Years in Operation:	Service Area:	Square Mile
Annual Number of Calls:	Fire Calls:	Rescue Calls (MVA, etc.)	:
EMS Only Calls:			
Population Served:			
Total Members:Paid:	Volunteer:		
Interior:Exterior:	Firefighter EMS:	EMS Only:	
EMS Personnel:			
EMT: AEMT:	Paramedics:	Medics:	
Cert. First Responders:	Nurses:		
Number of Haz-Mat Trained Perso	onnel:		
Awareness: O	perations: Comn	nand: Spec and Te	ch:
Total Number of Drivers:	Drivers Under 21:	Drivers Age 21-25: _	
Jr. Members:		YES	NO
If YES, Are Jr. Members Categori	zed as ACTIVE Members	YES	NO
Age Range: Written Policies:		YES	NO
Do Jr. Members Ride on V Describe Jr. Members Dut			NO

Auxiliary Members: If YES, How Are They Organized: Describe Auxiliary Members Duties:		_
Other Members: If YES, How Are They Organized: Describe Duties:	YES NO	_
Please list any additional contacts that you would like the s		
Contact/Title:		
Email:		
Phone:		
Contact/Title:		
Email:		
Phone:		
Contact/Title:		
Email:		
Phone:		
Contact/Title:		
Email:		
Phone:		
Contact/Title:		
Email:		
Phone:		

Verbal Worksheet

POLICIES:

Does the organization have a Policy Manual?	YES	NO
*NOTE: If the above question is NO then you DO NOT need to fill out the rest of	the POLICIES	S section.
What form is it in (i.c.: electronic, paper, etc.)?		
When was it last updated or reviewed?		
Does the manual look complete and up to date?	YES	NO
Do all members have a copy or access to the Policy Manual?	YES	NO
Does the organization have WRITTEN POLICIES for the follow:		
Outlining the requirements of each member to be in good membership standing with the organization:	YES	NO
Outlining the responsibilities of each level of membership within the department (i.e.: Firefighter, Lieutenant, Chief, etc.):	YES	NO
Outlining the required training for each level of membership within the department (i.e.: Firefighter, Lieutenant, Chief, etc.):	YES	NO
Annual refresher training for each level of membership within the department (i.e.: Firefighter, Lieutenant, Chief, etc.):	YES	NO
Sexual Harassment Policy:	YES	NO
Workplace Harassment Policy:	YES	NO
Workplace Bullying and Violence Policy:	YES	NO
Drug and Alcohol Use Policy: Does it include drug and alcohol testing for members?	YES	NO NO
Use of Social Media Policy:	YES	NO

Relating to member's taking pictures on emergency scene	es:	YES	_NO
If YES, does the policy address the storage and use Pictures taken by members?	e of any	YES	_ NO
Regulating internet access and use, if provided by the organic	anization:	YES	_NO
Highway Safety:	N/A	YES	_ NO
Reflective vests used on highway scenes:	N/A	YES	_ NO
Any permission granted to members to carry firearms wh		VEC	NO
on duty, on organization property, or on an emergency so			_ NO
If NO, are members authorized to carry firearms?		163	_ NO
Driver policy covering both emergency & non-emergency	travel:	YES	_ NO
Requiring driver's to complete a full 360 check around a v	ehicle		
before moving it:		YES	_ NO
Requiring all members to be <u>seated</u> and <u>belted</u> before mo	oving		
the apparatus:		YES	_ NO
Requiring drivers to come to a complete stop at all stop si	gns and		
intersections with a red light:		YES	_ NO
Accident Review Policy:		YES	_ NO
Backing Policy:		YES	_ NO
Dictating when to use lights and sirens:		YES	_ NO
Personal vehicle operations policy:	N/A	YES	_ NO
Use and training of all support vehicles:	N/A	YES	_ NO
Use and training of all portable equipment:		YES	NO

TRAINING:			
Are all members trained to the appropriate NIMS level?		YES	NO
Has harassment and violence training been conducted? If YES, date of last class:		YES	NO
Has training been conducted on the use of pictures and internet?	·	YES	NO
Does the department conduct live burn training? If YES, is ALL live fire training conducted to NFPA 1403?			NO
Are all members trained in proper patient handling techniques?		YES	NO
Is there annual refresher training on tool and equipment safety?		YES	NO
Are there Driver Training & Refresher programs in place? If YES, please give a brief description:		YES	NO
Are members trained to respond safely with POVs			
and within the scope of the law?	N/A	YES	NO
ADDITIONAL RISK MANAGEMENT INFORMATION:			
Does the organization use the Incident Command System?		YES	NO
If YES, is the ICS used on every call? When is ICS used if not on all call?		YES	NO
Does the organization have a Hazardous Materials Response Plar	1?	YES	NO
Does the organization provide Haz-Mat Response Team?		YES	NO
If YES, please describe function and training:			

If NO, what agency is responsible?

Are decontamination procedures conducted under the		
direction of organization?	YES	NO
If YES, please describe:		
If NO what aganguis responsible?		
If NO, what agency is responsible?	 VFS	NO
boes the organization provide haz wat bisposar:	123	110
Are there required annual performance reviews for all employees?	YES	NO
Are detailed training records kept on all employees?	YES	NO
Are employees/members required to have annual physicals?	YES	NO
Do they have the option of using their own physician over		
the department physician?	YES	NO
Does the organization conduct fire code or building code inspections?	YES	NO
If YES, how are inspectors certified?		
Are certificates of insurance obtained for all contract work		
including, but not limited to, snow removal, vehicle maintenance,		
and janitorial services?	YES	NO
General Liability (minimum 1 million \$)	YES	NO
Workers Compensation	YES	NO
Has a Workplace Violence Assessment been performed?	YES	NO
Does the organization have any support vehicles?	YES	NO
If YES, please mark the following:		
■ Boats:	YES	NO
Written Polices on use and training?	YES	NO
Explain operations training:		
All-Terrain Vehicles:	YES	NO
Written Polices on use and Training?		NO
Explain operations training:		

Snowmobiles:	YES	NO	
Written Polices on use and training? Explain operations training:	YES	NO	
Others:			
Written Polices on use and training? Explained operations training:	YES	NO	
rtment fill compressed air tanks?	YES	NO	
·			
do they fill compressed air tanks for others?			
y fill SCBA tanks for divers?			
Emergency Service Divers?	YES	NO	
The General Public?	YES	NO	
sted quarterly? s the date of the last air quality test?		NO	
tion does not fill their own SCBA bottles, who fills them?			
nipment started and tested on a weekly basis? ency if not weekly:	YES	NO	
gnated places to store pages, cell phone, etc. during calls? where is the designated storage area?	YES	NO	
	Written Polices on use and training? Explain operations training: Others: Written Polices on use and training? Explained operations training: rtment fill compressed air tanks? what system is used to fill them? Compressor do they fill compressed air tanks for others? y fill SCBA tanks for divers? Emergency Service Divers? The General Public? sted quarterly? s the date of the last air quality test? ction does not fill their own SCBA bottles, who fills them? simplement started and tested on a weekly basis? sincy if not weekly: gnated places to store pages, cell phone, etc. during calls?	Written Polices on use and training? Explain operations training: Others: Written Polices on use and training? Explained operations training: Priment fill compressed air tanks? What system is used to fill them? Compressor Cascade do they fill compressed air tanks for others? YES YES YES The General Public? Steed quarterly? YES Steed quarterly? YES	Written Polices on use and training? Explain operations training: Others: Written Polices on use and training? Explained operations training: Provided the polices on use and training? Provided the polices on use and training? Provided the polices on use and training: Provided the polices on use and training? Provide

Are vehicles inventoried for portable equipment after each call? If NO, are they inventoried after each major call? Please describe the process:		NO NO
Does the organization sponsor any special fundraising events such as fireworks, barbeques, racing events, pancake breakfasts, sales of goods, raffles, casino nights etc.? If YES, please list and describe:	YES	NO
Are the organizations buildings open to the public? If YES, for what purpose (voting, fire prevention, bingo, scouts, etc.)?		NO
Is the meeting hall ever rented or loaned for private use? If YES, who are the facilities available to? Public Member		NO Both
Is an employee or member present at all times when the building is rented?	YES	NO
Rental/loan includes use of the following (check all that apply): Cooking Facilities: Slicer: Tables & Chairs: _ Other:		_
Does the organization have written rental or loan agreements between the department and the renter placing the responsibility for the activity and the guests upon the renter, not the emergency service organization? *If YES, provide a copy with this report.	YES	NO

Is the building ADA accessible?	YES	NO
Is the rest of the building locked so renters are unable to gain access?	YES	NO
Is the public, or members, allowed to bring or consume alcohol on site? *If YES, please completely full out Alcohol Supplement.	YES	NO

ALCOHOL SUPPLEMENT: Is alcohol ever permitted on department property, sold at department events or consumed at department functions? YES _____ NO ____ *If YES, please complete the rest of this supplement entirely. If employees consume alcohol at department functions or on department property please describe who purchases it, how it is distributed, and how the use is monitored: Is there a written policy restricting call response after YES _____ NO ____ consuming alcohol? Does the public consume or purchase alcohol while on department property (hall rental or otherwise) or at department YES _____ NO ____ sponsored events (field days, parades, clambakes, etc.)? If YES, please describe who purchases it, how it is distributed, safeguards against intoxication, underage drinking, driving while under the influence, etc.: Also describe all TRAINING requirements for servers, bartenders etc. (i.e.: TIPS): Are there permanent sales, vending machines, or open alcohol distribution at the organization? YES _____ NO ____ If YES, please explain: Any Additional Information:

DRIVERS:		
Do you review Driver Motor Vehicle Reports (MVR)?	YES	NO
If YES, do you review annually?	YES	NO
Frequency if not annually:		
What selection criterion is used to select new drivers?		
Are all drivers required to complete an EVOC?	YES	NO
Date of Last EVOC:Conducted By:		
Does the organization have annual driver re-authorization?	YES	NO
Are drivers required to hold any endorsements of CDL certifications		
per state requirements?	YES	NO
If YES, please describe:		
VEHICLE MAINTANANCE: Is there a vehicle preventive maintenance program? If YES, describe the program:		NO
Performed By:		
Are maintenance records kept?	YES	NO
Are Repairs completed by a qualified/certified mechanic? Name:		NO
Qualifications:		
Certificate of Insurance on file?		NO
Are annual DOT inspections completed on all vehicles?	YES	NO
How often are vehicles inspected in-house: After Each Use: Daily: Weekly: Other:	Monthly:	

Are pumps tested annually?		YES	NO
Are hoses tested annually?		YES	NO
Are ground ladders tested annually?		YES	NO
Are Aerial Devices tested annually?	N/A	YES	NO
Are all apparatus equipped with backup warning devices? If NO, which have back up warning devices:		YES	NO
Do the vehicles have Backup Cameras? If YES, which vehicles?		YES	NO
Do the vehicles have Event Recorders? If YES, how is material reviewed?		YES	NO

MEDICAL MALPRACTICE SUPPLEMENT:

Does the organization respond to any EMS calls?	YES	NO
*If YES, please continue to fill out this supplement completely		
What level of pre-hospital patient care is the organization registered to provide? Advanced Life SupportBasic Life Support		
First Responder Advanced First Aid CPR Only		
Does the organization have ambulance certified for patient transport? If YES, under what jurisdiction?	YES	NO
Are all personnel providing patient care certified? If NO, please explain:		NO
Are your nurses certified to perform patient care in the		
the field according to your state and local guidelines? N/A	YES	NO
If YES, do they provide their own medical malpractice coverage?	YES	NO
Is the EMS program overseen by a licensed physician?	YES	NO
If YES, list the name of the physician or group:		
Does the EMS program have a quality assurance program to		
review protocols, written reports, and all other factors		
relating to patient care?	YES	NO
Are patient care reports (PCR's) completed for all EMS incidents?	YES	NO
If YES, where are the documents stored? For how long?	<u> </u>	
Is all medical related equipment inspected and maintained per manufacturers		
specifications? (ex: defibrillators, suctions units, resuscitators, etc.)	YES	NO
How many defibrillators does the organization have?	<u> </u>	
Are all members certified to use an AED?	YE <u>S</u>	NO
How are oxygen tanks refilled?		
Does the organization have power stretchers?	YES	NO
If YES, is there a battery maintenance program?	YES	NO
Does the organization carry stair chairs?	YES	NO
If YES, are member's trained in proper lifting techniques?		NO

CRIME SUPPLEMENT:

Fill out one summary for every different treasury (ex. D	istrict, Department, Bowling Team,)
Name of the Treasury:		
Is this a 501C-3 account?	YES NO _	
Source of Funding:		
Largest amount of money at any one time under the financial of	officer's control:	
Name all persons authorized to handle funds for this treasury:		
NAME TITLE 1.)	·	
2.)		
3.)		
4.)		
5.)		
Do any receive compensation?	YES NO _	
If YES, which persons (list numbers):		
Has the treasurer attended any financial management training Date of last training?		
Type of training:		
Do the persons managing funds turn over this function to anot		
a period of 2 weeks, every year, to prevent theft?	YES NO _	
Are invoice's or requisitions, approvals, check registers and bar		
statements cross-checked against each other? If YES, by whom?	YES NO _	
Are all bank statements received as a hard copy in the mail?	YES NO _	
If YES, who opens them?		

Is someone, other than the treasurer, designated to review all bank		
statements and compare written check number with the statements?	YES	NO
Largest amount of petty cash kept on hand?		
now is it stored:		
Is money ever stored in the building overnight? If YES, amount?		NO
How is it stored?		
All receipts are deposited in a bank with: 2 Days 1 Week	Over	1 Week
Are all incoming checks immediately stamped "For Deposit Only?"	YES	NO
Do all checks require 2 signatures?	YES	NO
If NO, do checks over a certain amount require 2 signatures?	YES	NO
How often is there a report of receipts and disbursements? To whom?		
How often are the accounts examined (audited) internally?		
	·	NO
How often are the accounts examined (audited) externally?		
When were these accounts last examined?		
Where are the records stored?		
Are the records backed up?	YES	NO
If YES, how are records backed up?		
Is electronic banking performed?	YES	NO
Is same computer used for anything else on the internet?		NO
Are wire transfers allowed?	YES	NO

Are purchase orders used?	YES	NO
Is YES, who issues purchase orders and for what?		
Are items purchased online?	YES	NO
Who is authorized to make these purchases?		
What items can be purchases online?		
How are these purchases paid for?		
Is there an organization credit card?	YES	NO
Who is authorized to use the card?		
Are policies and procedures in place regarding the use of the card?	YES	NO
Does the organization hold fund raising activities?	YES	NO
*If Yes, please complete the following regarding fund raising events:		
Approximate maximum receipts per day:		
Are bank deposits made after each day of the event?	YES	NO
Is the depositor accompanied by an armed police officer?	YES	NO
Is money ever stored at a member's house?	YES	NO
Do two people count the deposit and cross check		
amount with deposit slip?	YES	NO

Station Walk Through / Observation Worksheet

CONSTRUCTION: Year Build: _____ Square Feet Property Area: ______Acers Number of Stories: _____Number of Bays: _____ Primary Use (ex: Fire Station, Storage, Maintenance): Frame ______ Joisted Masonry ______ Non-Combustible_____ Construction Type: Masonry Non-Combustible _____ Modified Fire Resistive _____ Fire Resistive _____ Combination _____ Exterior Walls Material: ______Floors: _____ Roof Type: ______Roof Covering: _____Condition: _____ YES _____ NO ____ Any additions to the original structure? If YES, in what year built? YES _____ NO ____ Any unusual construction features? Please Describe (include photo): Do they have a base station antenna? Yes _____ NO ____ If YES, include picture, Height:_____ft. Location: ___ YES _____ NO _____ Is it fenced so no one can climb? YES _____ NO ____ Is there a fire horn or siren? If YES, Location: Is electrical panel accessible? YES _____ NO ____

Electrical Service:				
	Volts:			
Age:	Fuses:	Circuit Breakers:		
Date of last electrical insp	ection:			
	nspection?		_	
Do all receptacles have co	overs?		YES	NO
Proper use of electrical co	ords?	N/A	YES	NO
Is there a backup generat	or?		YES	NO
Is there any flood potenti	al for the property?	re been put in place:	YES	NO
	. 0			
Is there a fire pole?			YES	NO
•	re written policies pertaini	ng to the use of it?		NO
	·	organization may have reg		
Are there any undergrour	nd tanks?		YES	NO
Are vehicles prevented from	om driving over undergrou	nd tanks?	YES	NO
Products Stored	Capacity	Age	Las	t Test Date
How are inventor	ies tracked?		_	
Are there above ground for If YES, please includes			YES	NO
Products Stored	Capacity	Dike or Double Walled	Vehicle	Protection (YorN)

Are all above ground tanks labeled properly?	YES NO
Are all above ground tanks equipped with fire extinguishers	? YES NO
Are all above ground tanks clear of brush and debris?	YES NO
Are there no smoking signs posted around above ground tar	nks? YES NO
Are vehicles fueled on premises?	YES NO
If YES,	
Are there automatic shut off nozzles?	YES NO
Vehicles attended during fueling?	YES NO
Are vehicles shut down during fueling?	YES NO
Is smoking prohibited in the fueling area?	YES NO
Is any vehicle maintenance or repair done on site?	YES NO
If YES, how are fluids stored and disposed of?	
IIVA C	
HVAC:	
Fuel Type (check all that apply):	
Other:	
Heating Source (check all that apply):	
Central Boiler:What is the date of	the last boiler inspection?
Units: Roof	Mounted:
Radiant Heat: Force	ed Air Furnace:
Other:	
Air Conditioning:% of Building, (chec	ck all that apply):
Central: Wind	low Units:
Roof Units:	
Is there a HVAC maintenance inspection contract?	YES NO
Date of last HVAC inspection:	
Who conducted the inspection?	

FIRE/ALARM PROTECTION:

Automatic Sprinklers:	YES	NO
If YES, what % of building?%		
What Type?		
Sprinkler Water flow alarms?	YES	NO
Sprinkler Valve Tamper alarms?	YES	NO
If YES, Alarm Transmission:LocalMonitored		
If monitored, by whom:		
Is there an Inspection/Maintenance Contract?	YES	NO
Who is the contractor?		
Date of last inspection:		
Are smoke detectors installed and functioning?	YES	NO
Is YES, Alarm Transmission: Local Monitored		
If monitored, by whom:		
Are carbon monoxide detectors installed?	YES	NO
(sleeping areas, meeting rooms, living quarters)		
If YES, Alarm Transmission: Local Monitored		
If monitored, by whom:	_	
Are heat detectors installed?	YES	NO
Is there a security system installed (burglar alarm)?	YES	NO
Are there security cameras at this location?	YES	NO
If YES, Alarm Transmission: Local Monitored		
If monitored, by whom:		
Are there Fire Extinguishers (not on apparatus)?	YES	NO
Are they properly mounted?	YES	NO
Date of last inspection:		

COOKING	FACILITIES	S: (please	nclude a pi	cture of each indi	vidual kitchen or coo	king are	a)
Is there a	kitchen or	r cooking area? YESNO				NO	
lf '	YES, what	types of c	ooking appl	liances are preser	nt?		
	Comme	cial Stove	Re	sidential Stove	Microwave Ove	en	Oven
	Grill	Deep	Fat Fryer _	Other			
ls	Hood and	Duct Pres	ent?			YES	NO
Ar	e Grease F	ilters Clea	in?			YES	NO
If	grill and de	eep fryer ¡	oresent, is t	here a fixed fire			
ex	tinguishin	g system i	nstalled?			YES	NO
	Is there	a fuel cuto	off if gas or	propane		YES	NO
	Date of l	ast insped	tion:				
Property I	EXPOSURE	S:					
	DISTA	ANCE	TYPE O	F EXPOSURE	USE OR C	ONSTRU	ICTION
FRONT							
REAR							
LEFT							
RIGHT							
Property I	EXTERIOR:						
CONDITI	ON OF:	GC	OOD	FAIR	POOR		N/A
PARKING A	AREA						
EXIT STAIF	RS						
DRIVEWA	/S						
GLASS							
SIGNS							
LIGHTING							
HANDICAF	ACCESS						
Describe a	ny conditi	ons about	that result	in a 'fair' or 'pooi	r' rating:		

Describe any unusual fo	satures (i.e. unexpe	ecteu, exposures, sta	tus, etc.j.	
CONDITION OF:	GOOD	FAIR	POOR	N/A
OOR COVERINGS				
OORWAYS				
AIRS				
EANS OF EGRESS				
GHTING				
MERGENCY LIGHTING				
KIT SIGNS				
.EVATORS (#)				
List any slip, trip, or fall	hazards noted:			
Are there any flammab	le items stored in ι	utility rooms?	YE	S NO
le thome over the training	. 7		Ve	C NO
Is there oxygen storage				S NO
Is it secured pro			YE	S NO
Location (inclu	de pictures):			

OTHER HAZARDS:			
Flammable Liquids: Type:	Proper Storage:	YES	NO
Flammable Liquids: Type:			NO
Flammable Liquids: Type:			NO
LPG Cylinders:		YES	NO
Proper Storage:			NO
Size:Number:_			
Explain:			
VEHICLES AND EQUIPMENT:			
Please list and indicate the condition of a	ny of the following support vehicle	es:	N/A
Boats:			
All –Terrain Vehicles:			
Snowmobiles:			
Others:			
Please check all vehicles and VIN numbers	s with the Vehicle Schedule and no	ote any discre	pancies:
Does the department have gas powered p	portable equipment?	YES	NO
Is the equipment clean and full of fuel and	d oil?	YES	NO
Are all shields in place?		YES	NO

Is equipment maintained per manufactures specs?	YES	NO
Are portable gas cans the proper style, labeled and stored?	YES	NO
Are vehicle compartments clean and organized?	YES	NO
Is portable equipment properly mounted?	YES	NO
Is all equipment secured on the outside of the vehicle? (hose, tools, ladders, etc.) If NO, please explain and include pictures:	YES	NO
Is all equipment in the cab secured (flashlights, radios, clipboards, etc.)?	YES	NO
Are supplies and surplus equipment properly stored and secure?	YES	NO
Are vehicle mounted fire extinguishers tested? Date of last test:	YES	NO
Are all vehicles repair area's neat and clean? List any safety concerns in this area:	YES	NO
Is the building well maintained?	YES	NO
Are all contents kept neat and clean? Is NO, please explain:	YES	NO
Are there any other structures that are not already listed on the location schedule present? If YES, please describe and include a picture:	YES	NO

PLEASE LIST ANY ADDITIONAL COMMENTS OR RECOMMENDATIONS: